SCE Outage Center

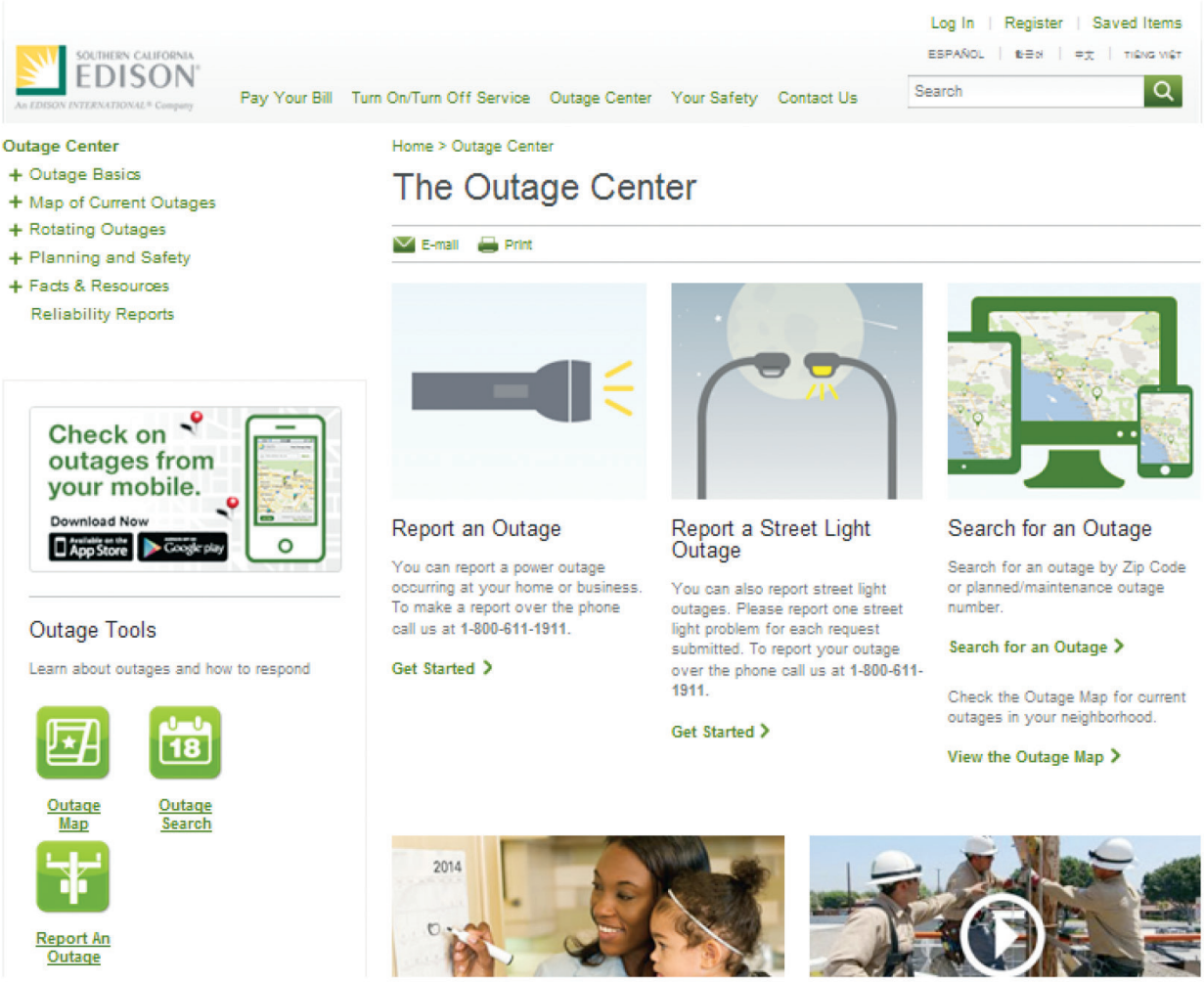
Street Light Outage Guide

A street light outage can be reported on online, mobile device or calling SCE directly. Once you complete your street light outage problem, a confirmation number will be provided. You can use the confirmation number to check the status of your outage.

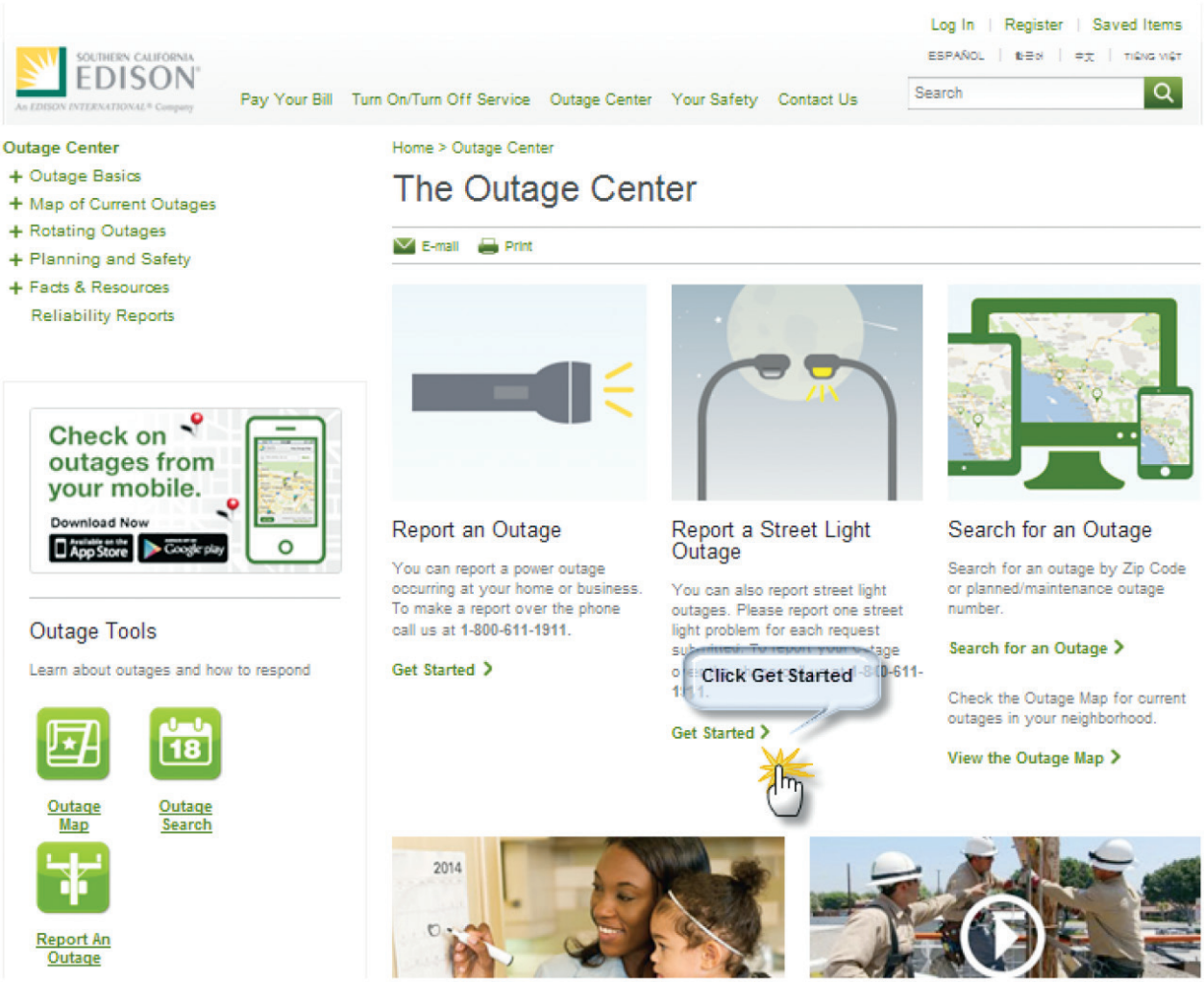
Access SCE Outage Center from Your PC

At the SCE Outage Center, you can quickly report a street light outage using your PC:

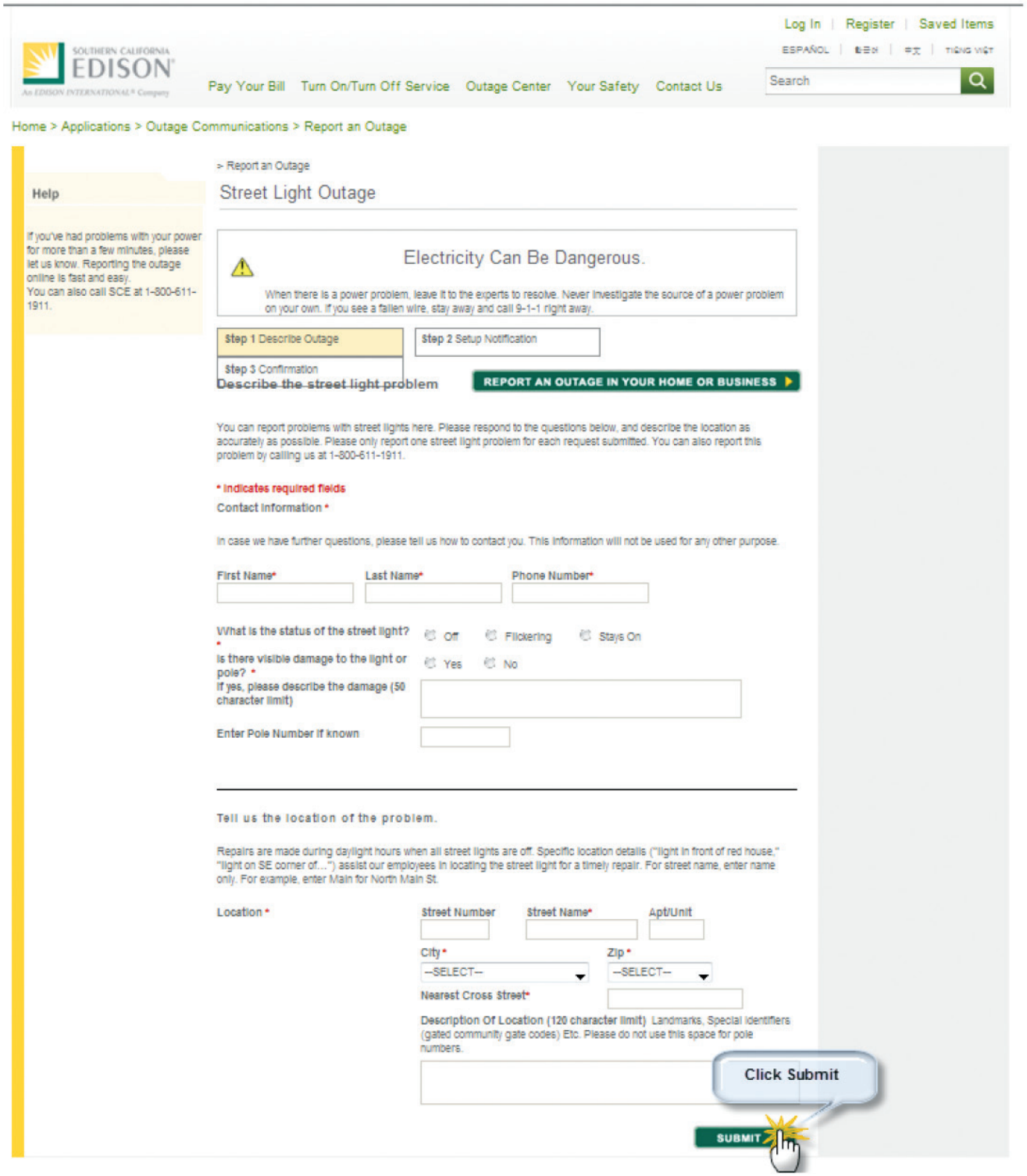
1. Log on to www.sce.com/outagecenter to get started.



2. Find the **Report a Street Light Outage** section in the Outage Center and click *Get Started* to complete your request.



3. Complete all the required fields (Street Name, City, Zip and Nearest Cross Street) on the **Street Light Outage** form and Click ***Submit*** button in the lower right to issue your request.



Access SCE Outage Center from Your Mobile Device

You can report a street light outage using your mobile device. Please visit www.sce.com/outagecenter to download our iPhone and Android app. Once you have downloaded the app, find the Street Light Outage section in the Outage Center to complete your request.

Call SCE

You can contact SCE directly at **1-800-611-1911** to speak with a Customer Service Specialist who will be happy to assist with your street light outage problem.

Check the Status of Your Street Light Outage

To check the status of street light outage later, please call us directly at 1-800-611-1911 and provide your confirmation number.